



Flex: The New Playbook for Managing Across Differences

Jane Hyun, Audrey S. Lee

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Renowned executive coaches and global leadership strategists Jane Hyun and Audrey S. Lee offer lessons on the vital skill of “Flexing”—the art of switching leadership styles to more effectively lead people who are different from you, allowing managers to successfully manage the multicultural workers of today and tomorrow.

Flex offers a proactive strategy for managers to navigate and leverage diversity effectively in this new global economy, showing managers how to: understand the power gap, the social distance between you and those in the workplace of different cultures, ages, and gender; flex your management style, by stretching how you work and communicate with others, and bridging the gap with more effective communication, feedback tools and building healthy teams; and multiply the effect, by teaching these skills to others and closing the power gap with clients, customers, and partners to create innovative solutions.

Creating flex in a company’s management style will impact all aspects of developing the talent you have, attracting future talent and building relationships with customers in this competitive marketplace. Now, *Flex: The New Playbook for Managing Across Differences* shows you how.

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